



ASHIELD PROFESSIONAL DOCUMENT

Paint Protection Film Warranty

Coverage summary, product-family warranty periods, claim requirements, and limitation terms for ASHIELD Paint Protection Film.

WARRANTY

Sales & Support: info@ashieldfilm.com

Warranty coverage

Within the warranty coverage and warranty period, ASHIELD promises to replace or remove defective products without charge when a valid claim meets the stated warranty criteria.

Covered conditions	Description
Yellowing	Visible yellowing under qualifying warranty conditions.
Staining	Qualifying staining of the film surface.
Cracking	Film cracking covered under the warranty terms.
Blistering	Qualifying blistering after installation.
Delaminating	Qualifying separation or delamination of film layers.

Warranty period by product family

Product family	Warranty period
H-LITE	8 years
A-GUARD	10 years
S-FLEX	10 years
H-PRIME	12 years
A-XTREME	Lifetime
Glass & Light PPF	10 years
Satin & Matte	10 years
Color PPF	10 years

Claims process

- First attempt to contact the authorized ASHIELD installer who performed the installation.
- If the original authorized installer cannot be reached for any reason, contact ASHIELD support.
- Retain the warranty card and a copy of the original receipt identifying covered areas.
- Submit requested documentation to ASHIELD for claim processing.
- For valid claims, ASHIELD will arrange for an authorized ASHIELD installer to remove and reapply ASHIELD protection film to areas determined to be covered by the warranty, including parts and labor.

Limitations

The warranty and remedies described in this document are the exclusive warranties available. Authorized ASHIELD installers do not have authorization to modify or extend the warranty in any fashion.

ASHIELD is solely responsible for determining the validity of all claims and reserves the right to deny claims that do not meet the criteria described above.

Replacement of defective film, including parts and labor, is the exclusive remedy. Liability does not extend to other damages, incidental, consequential, or otherwise. Reimbursement for labor charges covered by this warranty will be made directly to the authorized ASHIELD installer.

Support contact

Questions concerning this warranty should be directed to ASHIELD support at info@ashieldfilm.com.